

# Interview and Q & A: Connecting Older Adults to Emergency Rental Assistance Programs

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# Housekeeping

- All on mute. Use Questions function for substantive questions and for technical concerns.
- Problems getting on the webinar? Send an e-mail to [NCLER@acl.hhs.gov](mailto:NCLER@acl.hhs.gov).
- Written materials and a recording will be available at [NCLER.acl.gov](http://NCLER.acl.gov). See also the chat box for this web address.

# About NCLER

The National Center on Law and Elder Rights (NCLER) provides the legal services and aging and disability communities with the tools and resources they need to serve older adults with the greatest economic and social needs. A centralized, one-stop shop for legal assistance, NCLER provides Legal Training, Case Consultations, and Technical Assistance on Legal Systems Development. Justice in Aging administers the NCLER through a contract with the Administration for Community Living's Administration on Aging.

# About Justice in Aging

Justice in Aging is a national organization that uses the power of law to fight senior poverty by securing access to affordable health care, economic security, and the courts for older adults with limited resources.

Since 1972 we've focused our efforts primarily on populations that have traditionally lacked legal protection such as women, people of color, LGBT individuals, and people with limited English proficiency.

# Poll 1

- Who is in the audience?
  - A. Legal assistance provider
  - B. Aging services provider
  - C. Housing counselor
  - D. ERAP administrator
  - E. Other

## Question 1

What is the Emergency Rental Assistance Program?

## Question 2

Why do advocates need to be involved in identifying older adults who may need and benefit from ERAP?

# Poll 2

- Have you helped an older adult apply for ERAP funds?
  - A. Yes
  - B. No, I have not had anyone request this help.
  - C. No, I do not know enough about ERAP.



## Question 3

How can older adults on a fixed income show that they have experienced a COVID-related financial hardship?

## Question 4

What steps should advocates take to help older adults who face barriers to applying?

## Question 5

Is there anything that can be done to help those who have applied for but been denied ERAP assistance?

# Audience Questions

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# Case Consultations

Case consultation assistance is available for attorneys and professionals seeking more information to help older adults. Contact NCLER at [ConsultNCLER@acl.hhs.gov](mailto:ConsultNCLER@acl.hhs.gov).